



www.outsourcing-eg.com



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About us



"At 5D , we're revolutionizing the technology industry with a fresh approach that combines years of expertise with innovative solutions, Our team of highly trained professionals is dedicated to delivering exceptional service sales and development, tailored to your unique needs.

We break away from traditional methods by leveraging smart KPIs and target calculations to drive results. Our expertise extends beyond call center services to include a comprehensive range of IT, tech, and digital marketing solutions, designed to help your business thrive in the digital age.

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Vision

We Seek to build a local Egyptian venture with global experience to match the Egyptian business need as to extend to reach MENA and global regions with unique and rare solutions .

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We are managing to approach uniqueness in providing creative and innovative solutions to dominate local market and to be one of the leading companies in region.

Milestones

2023

- Analyzing business strategy.
- Gathering field expertise.
- Setting main goals and services
- Aligning smart talents

2024

- Business initiation
- Implementing successful partnership
- Dedicating main core assets
- Building strong and trustful relationships

2025

- Reaching outstanding market share as IT solution provider
- Gaining reliable data base and partnerships for local and international vendors

2026

- Take serious foot print for the global markets
- Expanding in MENA region.
- Taking steps forward towards activating our call center services

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Our Services



IT & TECH. SOLUTIONS



Network Management

Our team of experts will design, implement, and manage your network infrastructure to ensure seamless connectivity and maximum uptime



Cybersecurity

Protect your business from cyber threats with our comprehensive security solutions, including firewall management, antivirus software, and intrusion detection.



Cloud Services

Migrate your business to the cloud with our cloud services, including cloud storage, cloud backup, and cloud security.



Help Desk Support

Our help desk team is available 24/7 to provide technical support and resolve any IT-related issues.

Our Services



IT Consulting

Our team of experts will assess your IT infrastructure and provide recommendations for improvement, including IT strategy, budgeting, and planning.



Data Analytics

Our data analytics team will help you make sense of your data and provide insights to drive business decisions.



Digital Transformation

Our team will help you transform your business with digital solutions, including digital marketing, e-commerce, and digital strategy.



Internet of Things (IoT)

Our team will help you implement IoT solutions to connect your devices and improve business operations.

Our Services



MANAGED SERVICES

Disaster Recovery

Our team will help you develop a disaster recovery plan to ensure business continuity in the event of a disaster.

IT Auditing

Our team will conduct IT audits to identify vulnerabilities and provide recommendations for improvement.

Managed IT Services

Our team will manage your IT infrastructure, including network management, cybersecurity, and help desk support

Managed Cloud Services

Our team will manage your cloud infrastructure, including cloud storage, cloud backup, and cloud security

Our Services



HUMAN RESOURCES



Recruitment Services

Job postings and advertising / candidate sourcing, Resume filtering & screening/ Interview scheduling & coordination.

Payroll & Compensation

Payroll processing and administration / Salary and wage administration / Bonus & incentive programs / etc..

Compliance & Risk Management

Labor law compliance & regulatory updates / Workers' compensation & risk management / etc...

Employee Relations & Communications

Conflict resolution & mediation / Employee feedback & suggestion programs / etc...

Performance Management & Development

Performance evaluations, K.P.I's & goal setting / Career development & succession planning / etc...

Our Services



DIGITAL MARKETING



We know the ethics and how to make you dominate your market Online and excel your Online presence if you are looking for Facebook , Instagram , Snapchat ...etc. ads then you came to the right place , more over we can cover for your Google ads campaigns , Google maps and SEO so you will have a full platform and team working for you with worldwide experience in one place

SEO / SEM/SMO

WEB DESIGN

MOTION GRAPHICS

SOCIAL MEDIA MANAGMENT

LEAD GENERATION

ANIMATED VEDIOS

CONTENT WRITING

GOOGLE CONTENT NETWORK

GOOGLE ADS.

GRAPHIC DESIGN

MEDIA BUYING

AI INTEGERATION

Our Services



BUSINESS DEVELOPMENT



We run real analysis with our professionals to decide and oversee what it could take to develop your business and put you on top of your market , we adapt at identifying new business opportunities, developing innovative strategies, and cultivating strong client relationships.

Market Research / Analysis

Competitive Analysis

Business Model Innovation

Strategic Planning

Growth Strategy

Market Entry Strategy

Partnership Development

Digital Transformation

Innovation Management

Our Services



CALL CENTER



SALES

We know what it takes to dominate the market as we have hungry and passionate teams to achieve money and grow success for your business, We leverage inbound sales opportunities through up-selling and cross-selling while making sure speed up the outbound calling process with auto dialing software to Increase call pick-up rates with Local Caller ID

CUSTOMER SERVICE

We provide multi language service to your potential client worldwide based on your need we have calibers who can train and achieve your customer satisfaction through out voice , chat and emails , we make sure to record and review your call which starts with a friendly greeting as we Set call agenda and expectations, reiterate pain points Talk about product value and Reference your unique differentiator

Our Services



SUPPLYING

Networking Equipment

- Routers
- Switches
- Modems
- Access Points
- Network Cables
- Firewalls
- Network Adapters/Hubs

Computers & Laptops

- Desktops
- Laptops
- All-in-One Computers
- Mini PCs
- Workstations

Security Equipment

- CCTV Cameras
- Network Video Recorders (NVRs)
- IP Cameras
- Security Sensors
- Access Control Systems

Power Protection

- UPS (Uninterruptible Power Supply)
- Power Strips & Surge Protectors
- Generators

Printing Solutions

- Printers
- Ink & Toner
- Print Servers
- Label Printers

Servers & Components

- Rack Servers / Tower Servers
- Blade Servers / Server Storage
- Server Racks & Cabinets
- Server Processors (CPUs)
- Server Memory (RAM)

Our Clients



Contact Us



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